

Leicester  
City Council

Standards Committee

13<sup>th</sup> May 2009

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## Standards Board for England – Quarterly Return Submission Statistics

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### Report of the Monitoring Officer

1. One of the roles of the Standards Board for England is to ensure the effectiveness of local standards arrangements. In order to do this, the Board collects information about those arrangements on a regular basis. The information so collected establishes a national picture of local complaints handling, and helps the Board identify, and provide support and guidance to those authorities which are experiencing problems.
2. All local authorities in England are required to submit a quarterly return to the Standards Board, setting out the number of complaints received in that quarter, and what action has been taken in respect of them. The following results are taken directly from the Standards Board website.
3. For the Committee's information we have provided a brief summary of cases in Leicester City Council against comparable authorities.

### Recommendation

4. That the Committee note the report.

### Financial and Legal Implications

5. None

### Background Papers

6. None

### Consultations

7. Nottingham and Derby City Councils

### Report Author

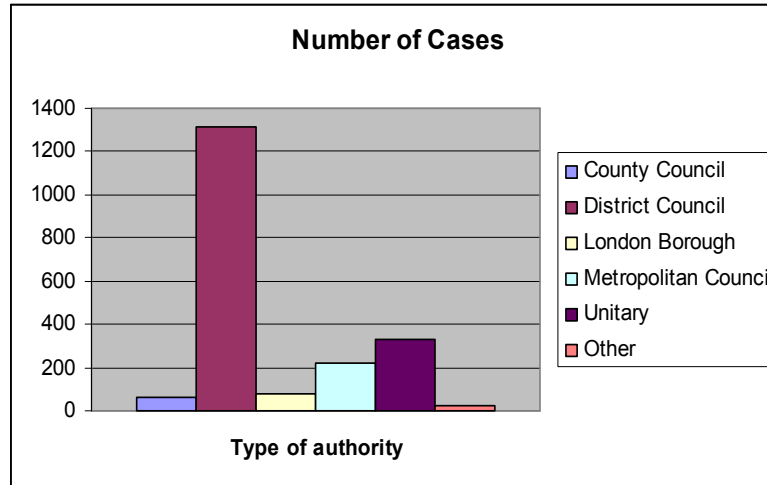
Gordon Armstrong  
Members Support Officer  
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Statistics cover the period 8<sup>th</sup> May to 31<sup>st</sup> December 2008

**A**

**Number of complaints received**

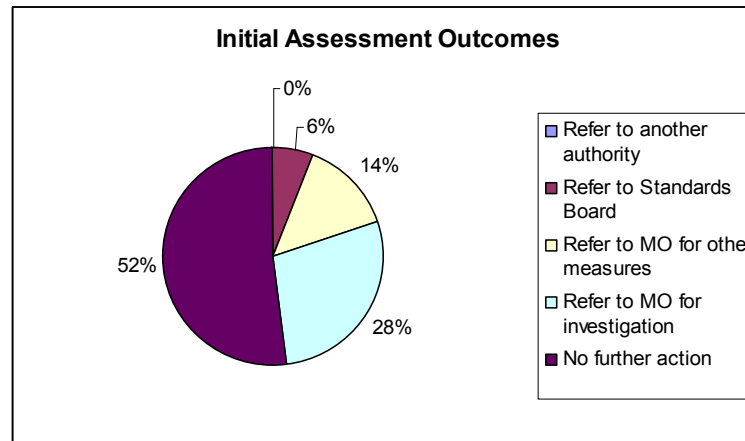
	Number of Cases	Average per authority
County Councils	62	1.8
District Councils	1317	5.5
London Boroughs	80	0.1
Metropolitan Councils	217	2.5
Unitary	331	6.2
Other	23	7.2
<b>TOTAL</b>	<b>2030</b>	



**B**

**Outcome of initial assessments**

	Number	(%)
Refer to another authority	2	0
Refer to Standards Board	104	6
Refer to MO for other measures	250	14
Refer to MO for investigation	524	28
No further action	971	52



Average length of time to referral decision	20 days
Number taking longer than 20 days	545 (29%)

Statistics cover the period 8<sup>th</sup> May to 31<sup>st</sup> December 2008

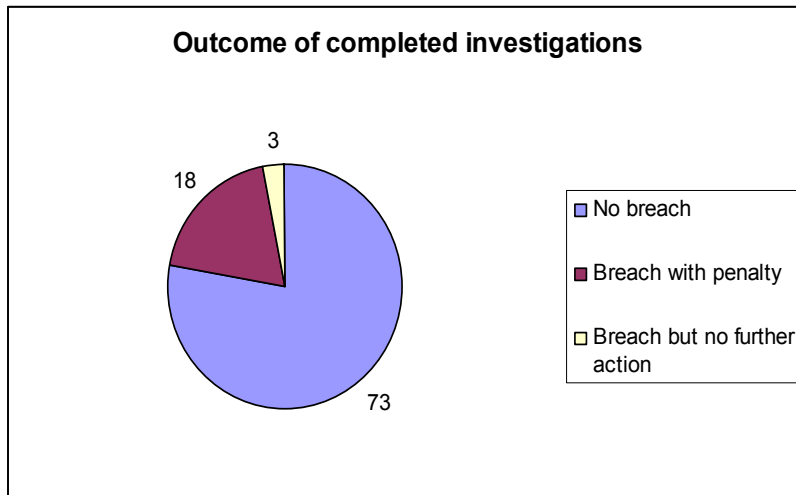
**C**  
**Reviews of initial assessments (those where no further action was outcome)**

Reviews requested
Review requested in 344 cases (35%)
265 have been reviewed
12 have resulted in investigation
1 has been referred to the Standards Board

**D**  
**Investigations**

Number of Investigations	Average time
94	80 days

There are 39 breaches of Code under the 21 cases that were either breach with penalty or breach but no further action.



Statistics cover the period 8<sup>th</sup> May to 31<sup>st</sup> December 2008

A brief comparison Leicester/Derby/Nottingham Cities

	Number of complaints	Average Length of time from receipt to referral decision (Days)
Leicester	12	11.5
Derby	3	20
Nottingham	0	0

Initial Assessment Outcomes	No further action	Referred to MO for further action	Refer to Standards Board	Refer to other authority	Refer to MO for investigation
Leicester	11	0	0	0	1
Derby	2	0	0	0	1
Nottingham	0	0	0	0	0

	Review requested	Reviews as % of assessments
Leicester	7	58
Derby	2	67
Nottingham	0	0